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| Objective | Whether its art, tech, or both I am able and motivated to complete tasks assigned, and imaginative enough to come up with my own and see them through independently or as a team. |
| Skills & Abilities | I have a strong foundation in the Fine Arts, Digital Arts, and Media Arts. As well as a diverse technical background and exposure to not only art affiliated technologies and software but also command line interfaces, application Servers, Web Services, API’s, and more on Linux, Windows, and Mac OS based Computer Systems. |
| Experience | **PARASOFT**  **July 2014-Current**  **Parasoft Functional Support Engineer**  As a Parasoft Support Engineer I assist an assortment of customers on behalf accounts like Disney, Dreamworks, Comcast, Charles Schwab, AT&T, Alaska Air and more. I provide support for Parasoft Software products when customers: encounter issues, bugs, require basic how-to's, have general questions, run into a configuration snag, and require helpful documentation.  Communication with customers is done through a multitude of channels including: Outlook (E-Mail), Phone, Go-To-Assist, GoToMeeting, Skype, Paradrop, and Support Tickets maintained within Salesforce. I also write technical articles, Problem Reports, Feature Requests, and on occasion I assist with designs for our Parasoft Marketing and U.I. Elements for software developers. I.E., Icons, GUI Buttons, color schemes, marketing ads, etc.  **AMERICAN TECHNICAL SERVICES**  **March 2013-July 2014**  **Software Tester/QA Engineer**  Monday through Friday I work with a team comprised of government and contractor employee (As a Contractor) programmers, designers, engineers, and metrologists to aid in the development of software for the Navy. My position consists of making sure the program is user intuitive, user friendly in design, find problems, address problems, conceptualize workarounds, and implement solutions.  **GAMESTOP-2007-July 2014**  **Senior Game Adviser**  As a Senior Game Adviser I am entrusted with the daily opening/closing operations of: Perpetual Product checks, handling currency via the registers and safe, maintaining storefront organization, and delivering bank deposits. On multiple occasions I have been the top sales associate in reservations, warranties, and membership subscriptions.  **A1 QUALITY PAINTING - Nov 2012-Jan 2013 (2 Months)**  **Apprentice**  For the first month I was mostly painting interiors and exteriors in and on houses. Eventually I received clearance for a couple of contract jobs out in 29-Palms on the Marine base. There, the crew and I were painting light poles, bollards, buildings, pipes, propane tanks, and a variety of buildings. We also completed an exterior stucco job on one of the base's older barracks and painted its exterior.  **LINFIELD CHRISTIAN ACADEMY - Summer 2012 (2 Weeks)**  **Instructor / Instructor's aid**  At Linfield Christian Academy, I instructed/aided in teaching 4th-8th graders principles of game design, web design, and animation for 2 weeks during their Camp Tech summer program. Over the course of those 2 weeks the curriculum I was associated with consisted of: html programming using Notepad ++, design, layout, photo editing using Pixlr, principles of animation, and principles of game design using the software: Kodu and Scratch. Since this summer's Camp Tech was Linfield Christian's first, the instructor's and I had big shoes to fill in order to make it a success. We did so with raving reviews from both the students and their parents alike.  **INDEPENDENT CONTRACT INSTRUCTOR FOR THE CITY OF VICTORVILLE PARKS AND RECREATION - 2008-2013**  **Art Instructor**  I independently teach fundamentals of drawing, and advanced drawing to people of all ages at the Victorville Parks and Recreational Center with a business license obtained through the city of Victorville, California.  **Cinemark Movie Theaters - 2004-2007**  **Head Usher Manager**  As Head Usher Manager, I was in charge of two other Managers as well as a crew of about 50 Ushers. I performed scheduling, hiring, planning, register counts, Line Control, and Customer Service. I tended to and assisted over a thousand customers a day. I have trained and supervised an Usher crew consisting of over 50 employees dedicated to customer service, organization, cleaning auditoriums, bathrooms, halls, and lobbies. |
| Education | \*The Art institute, inland empire, b.S. in media arts and animation\*victorvalley community college, victorville, A.A. Fine Arts\*victorvalley community college, victorville, A.S. Computer Integrated Design and Graphics\*victorvalley Highschool, victorville, high school diploma |
|  | Thank you for your time and consideration. I look forward to working with you. |